



JANICE McGEACHIN

LIEUTENANT GOVERNOR

December 13, 2019

The Honorable Brad Little
Governor
Statehouse
Boise, Idaho 83720

Dear Governor Little,

I am pleased to inform you that the Regional Government Efficiency Working Group has established its second recommendation.

The Regional Government Efficiency Working Group created by *Executive Order No. 2019-03*, is charged with seeking out efficiencies and practice good stewardship of taxpayer dollars whenever possible. Per the Executive Order, the Working Group is to make recommendations to the Governor regarding areas where efficiencies can be made.

Accordingly, the Regional Government Efficiency Working Group commends IDOL for their leadership in improving access to services in a fiscally responsible manner and encourages other agencies with regional offices to explore ways to increase accessibility to rural Idaho while maintaining or lowering overall costs to taxpayers. A resolution to this effect is attached.

The Regional Government Efficiency Working Group is honored to work on behalf of the citizens of Idaho, and we look forward to making additional recommendations.

Sincerely,

A handwritten signature in black ink that reads "Janice McGeachin".

Janice McGeachin
Lieutenant Governor



JANICE McGEACHIN
LIEUTENANT GOVERNOR

***A RESOLUTION FROM THE
REGIONAL GOVERNMENT EFFICIENCY WORKING GROUP***

WHEREAS, the Idaho Department of Labor (IDOL) recently announced a new service delivery model that will increase access to services in Idaho's rural communities by redeploying the costs associated with rent, utilities, and office maintenance, and instead investing it in staff outreach directly to citizens through partnerships in rural communities; and

WHEREAS, the IDOL model will increase the agency's accessibility to Idahoans closer to their home and work. Prior to the model, citizens could only access services at 25 locations throughout the state, and the new model will expand access at 60 locations; and

WHEREAS, the Regional Government Efficiency Working Group is tasked with identifying where efficiencies can be made and where customer service can be improved within State of Idaho regional offices.

NOW, therefore, the Regional Government Efficiency Working Group commends IDOL for their leadership in improving access to services in a fiscally responsible manner and encourages other agencies with regional offices to explore ways to increase accessibility to rural Idaho while maintaining or lowering overall costs to taxpayers.